



STICK WITH THE SPECIALISTS®

WARRANTY BULLETIN

TO: Dealer Principal, Service Mgr., Parts Mgr. and Warranty Claims Administrator	NO: D-08-01 DATE: January, 2008
SUBJECT: ON-VEHICLE BRAKE LATHE PROCESS UPDATE	FOR: X Dealers Business Centers

PURPOSE:

To provide information and updates on the On-Vehicle Brake Lathe Message Code “TL1”.

TIMING:

Message code claim rejection targeted for February 1, 2008.

BACKGROUND:

Bulletin D-07-10 was released in April of 2007 providing information on the “TL1” message code: *“This repair requires an approved Chrysler On-Vehicle Brake Lathe.”*

ACTION:

Dealers submitting disc brake rotor re-facing claims after February 1st, who do not have an approved on vehicle brake lathe, will have their claims reject with the “TL1” message code.

If you have an approved On-Vehicle Brake Lathe and you are currently receiving the “TL1” message code, please contact your Warranty Administration Manager via fax with a copy of your invoice for system updating. Also fax the invoice to TeamPSE at the number listed on the attached fax cover sheet.

ADDITIONAL INFORMATION:

Refer to the Warranty Administration Manual, Claim Procedure Section, Page CP-4 for additional details regarding brake rotor replacement or re-facing.

If you do not have an approved brake lathe and wish to order one, see DealerCONNECT > eStore/Market Center > eStore sites > Pentastar Service Equipment; *Type “Lathes”* in the search box. Questions related to equipment order should be directed to teamPSE at 1-800-223-5623.

Note: Sprinter vehicles are not included in this program. Please refer to the Sprinter Service Manual for additional information on proper brake repair procedures.

Please ensure that all affected dealership personnel are aware of this bulletin.

WARRANTY OPERATIONS



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Approved
On-Vehicle Brake Lathe
Confirmation
Fax Cover Sheet

Dealership _____ Dealer Code _____

✓ Fax a copy of the approved on-vehicle brake lathe invoice to:

Attention - Warranty Administration Manager
at your Business Center:

BUSINESS CENTER	FAX NUMBER
Denver	303-793-8356
Great Lakes	248-838-4307
Mid Atlantic	410-567-1871
Mid West	630-724-2398
Northeast	845-578-2225
Southeast	407-826-7155
Southwest	469-374-4044
West	949-450-5157

✓ Also Fax a copy of the approved on-vehicle brake lathe invoice to:

Team PSE at 866-466-9213