

# WARRANTY BULLETIN



TO: Dealer Principal, Service Manager,  
Service Advisor, Parts Manager and  
Warranty Claims Administrator

NO: D-16-27

DATE: March 13, 2025

SUBJECT: On-Vehicle Brake Lathe –  
Process Update / Requirements (Rev. A)

FOR: All U. S. Dealers  
All U. S. Business Centers

\*\*\*\*\*Revisions are noted in Red\*\*\*\*\*

## PURPOSE:

To communicate information and program updates on the On-Vehicle Brake Lathe.

## TIMING:

Effective Immediately

## ACTION:

This Warranty Bulletin supersedes Warranty Bulletins D-07-10 and D-08-01.

In cases when your dealership determines that brake rotors must be refaced, an FCA US approved On-Vehicle Brake Lathe **must** be used in order to request Warranty (W) reimbursement. FCA US approved On-Vehicle hub mounted brake lathes are: *Pro-Cut* and *Hunter*.

- **NOTE:** Repairs performed by a sublet facility **must** also have a FCA US approved On-Vehicle Brake Lathe equipment to request Warranty (W) reimbursement.
- **NOTE:** Brake rotors that do not meet the minimum specifications, before or after refacing, must be replaced.

Automated specifications/results generated by an On-Vehicle Brake Lathe are accepted documents and can be attached to the RO. If automated specifications/results are not available, results must manually be written on the back of the RO.

If your dealership does not have an approved On-Vehicle Brake Lathe (*Pro-Cut* or *Hunter*) and wish to order one, please log into *DealerCONNECT* > *Service* > *Service Tools & Equipment* > *Mopar Essential Tools and Equipment*. Type "Lathes" in the search box. All questions on equipment orders should be directed to Mopar Essential Tools at 1-855-298-2687.

Upon delivery of equipment, the designated dealership personnel must send a copy of the equipment invoice to: **WIC Ask A Question**. Please be sure to include your dealer code. Upon verification, the program code of "OVBL" will be placed on the dealer code and display in the Dealer Service Profile.





### ADDITIONAL INFORMATION:

Dealers submitting disc brake rotor refacing claims who do not have an approved On-Vehicle Brake Lathe, will have their claims reject with the "TL1" Message Code.

If you have an approved On-Vehicle Brake Lathe and receive a "TL1" Message Code upon claim submission, the designated dealership personnel must send a copy of the equipment invoice to: **WIC Ask A Question**. Upon verification, the program code of "OVBL" will be placed on the dealer code and display in the Dealer Service Profile.

Refer to the *Warranty Administration Manual > Claim Procedural Guidelines* Section for complete details regarding brake rotor replacement or refacing.

Please ensure that all affected dealership personnel are aware of this bulletin.

### WARRANTY OPERATIONS

FCA US LLC reserves the right to change any or all of the rules set forth in the Dealer Policy Manual and the Warranty Administration Manual by means of Warranty Bulletins and also by making the amended manual available to you on DealerCONNECT.

