SERVICE UPDATE



CUSTOMER SUPPORT - PASSENGER VEHICLE BUSINESS UNIT - MUMBAI

Ser no: SU628DZ Date: 10.10.2014

Sub: Approval for New equipment's

All Dealers / TASC

This refers to our initiative of Equipment empanelment wherein we have been informing you on the approved equipment suppliers, their equipment's and their price list. Continuing with our initiative, we have now added **Equip Masters Corporation** as a supplier for Mechanical repairs. Following tools are approved by us

- 1. Brake Lathe
- 2. Brake Bleeder

The Brake Lathe is a very useful tool, wherein the disc can be skimmed on the car while the other services are going on. This disc skimming is done with high tolerance, resulting is better performance. Also it saves the time and thereby increases the productivity.

The brake bleeder operates at uniform constant pressure and it can be operated with one person.

The above tools shall enable in improving the workshop output and thereby improve the productivity of the dealership. This shall reduce the overall Turn around Tine (TAT) of the workshop. Further we shall ensure the repair quality of the vehicles are maintained at par with the OE, thereby making the customer delighted.

Refer to the Annexure for the approved equipment's and their prices. The representatives of these companies shall be visiting your setups for marketing their equipment's. Kindly extend all possible cooperation to them in this regard.

Please contact our Regional Customer Support Managers or the Undersigned for any support. Happy Servicing.

Thanking you, Yours Sincerely

R. Sridhar

Head - Body & Paint Process

Encl

- 1. Annexure 1 Price List
- 2. Annexure 2 Contact Details of the Vendor
- 3. ROI Calculation