

**SHOP INFORMATION**

SHOP NAME \_\_\_\_\_  
ADDRESS \_\_\_\_\_  
CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_  
PHONE \_\_\_\_\_ EXT \_\_\_\_\_  
EMAIL \_\_\_\_\_  
AP EMAIL \_\_\_\_\_

REP NAME \_\_\_\_\_  
REP PHONE \_\_\_\_\_  
REP EMAIL \_\_\_\_\_  
Does the shop know who their service rep is?  YES  NO  
Last time lathe was serviced: \_\_\_\_\_  
DATE OF VISIT \_\_\_\_\_

**LATHE INFORMATION**

LATHE MODEL \_\_\_\_\_  
SERIAL NO. \_\_\_\_\_  
USE OF LATHE  NEVER  OCCASIONALLY  
 RARELY  FREQUENTLY

If lathe is not being used regularly, please explain why:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

CONDITION OF LATHE  INOPERABLE  
 POOR BUT OPERABLE  
 DECENT WORKING CONDITION

Does the lathe power up when plugged in?  YES  NO

Are Pro-Cut cutting tips being used?  YES  NO

If not, what brand? \_\_\_\_\_

Are Pro-Cut silencers being used?  YES  NO

If not, what brand? \_\_\_\_\_

**DRO INFORMATION**

PROGRAM NO. \_\_\_\_\_  
HOURS \_\_\_\_\_ A ADJ \_\_\_\_\_  
TOTAL \_\_\_\_\_ 5 ADJ \_\_\_\_\_

**GENERAL QUESTIONS**

Does shop sell any Rotor Matching Service?  YES  NO

Is an RMS Rotor Model being used?  YES  NO

Knowledge of Techs using Lathe \_\_\_\_\_

Number of Techs Certified to use the Pro-Cut Lathe \_\_\_\_\_

Is the shop requesting service?  YES  NO

Is the shop requesting retraining?  YES  NO

X \_\_\_\_\_  
SERVICE MANAGER SIGNATURE

X \_\_\_\_\_  
PRO-CUT REP SIGNATURE

*Please email to [service@procutusa.com](mailto:service@procutusa.com) or fax to (603) 298-8404. Any questions please call Pro-Cut Service at (800) 543-6618, option 2.*

